



## Heating & Air Conditioning

1385 Briarwood • Madisonville, KY 42431  
Phone 270/821-6160

HVAC LICENSE #M00208

# PEAK PERFORMANCE SERVICE AGREEMENT



**CUSTOM MADE  
INDOOR WEATHER<sup>SM</sup>**

WE AGREE TO PROVIDE YOU WITH A COMPLETE FACTORY PRECISION TUNE-UP AND PROFESSIONAL CLEANING SEMI-ANNUALLY AS DESCRIBED BELOW FOR YOUR HEATING AND/OR AIR CONDITIONING EQUIPMENT DURING THE TERM INDICATED AND SUBSCRIBED TO HEREIN.

### TECHNICAL PERFORMANCE TUNE-UP PROCEDURES:

- CLEAN AND CHECK CONDENSING COIL
- TEST AND ADJUST OPERATING PRESSURES
- TEST STARTING CAPABILITIES
- TEST AND ADJUST BLOWER COMPONENTS
- TEST AND CHECK SAFETY CONTROLS
- CLEAN OR REPLACE FILTERS
- CLEAN CONDENSATE DRAIN
- TEST VOLTAGE OF MOTORS
- TEST AMP DRAWS ON MOTORS
- LUBRICATE NECESSARY MOVING PARTS
- CALIBRATE THERMOSTAT
- CHECK FOR PROPER AIR FLOW
- MEASURE TEMPERATURE DIFFERENCE
- CHECK EXPANSION VALVE
- CLEAN EVAPORATOR COIL IF ACCESSIBLE
- CLEAN BURNERS AND PILOT ASSEMBLY
- TEST IN HEAT CYCLE
- TEST FOR CARBON MONOXIDE
- CLEAN EQUIPMENT CABINETS
- ADVISE AS TO NEEDED REPAIRS

### ADDITIONAL BENEFITS:

- IMPROVED EFFICIENCY
- RESTORED CAPACITY
- EXTENDED EQUIPMENT LIFE
- PRIORITY CUSTOMER SERVICE
- INFLATION PROTECTION
- 15% DISCOUNT ON ALL PARTS
- 15% DISCOUNT ON ALL LABOR
- AGREEMENT IS TRANSFERABLE
- PRORATED MONEY BACK GUARANTEE
- 24-HOUR EMERGENCY SERVICE
- MAINTENANCE REPORT FOR YOUR FILE
- PEACE OF MIND – YOU ARE DEALING WITH PROFESSIONALS HERE TO SERVE YOU

CLIENT \_\_\_\_\_  
MAILING ADDRESS: \_\_\_\_\_  
STREET \_\_\_\_\_  
CITY \_\_\_\_\_  
STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
WORK PHONE (\_\_\_\_\_) \_\_\_\_\_  
HOME PHONE (\_\_\_\_\_) \_\_\_\_\_  
EQUIPMENT LOCATION: \_\_\_\_\_  
STREET \_\_\_\_\_  
APT # \_\_\_\_\_ BLDG # \_\_\_\_\_  
CITY \_\_\_\_\_  
CONTACT \_\_\_\_\_

EQUIPMENT	BRAND	AGE	MODEL #	SERIAL #

TERM OF ENROLLMENT \_\_\_\_\_ FILTER SIZE \_\_\_\_\_  
☐ ONE YEAR  
☐ TWO YEARS  
☐ THREE YEARS  
ENROLLMENT PREMIUM IN ADVANCE \$ \_\_\_\_\_  
☐ CHECK ☐ CASH ☐ MASTER CARD / VISA ACCOUNT # \_\_\_\_\_  
CHECK # \_\_\_\_\_ EXPIRATION DATE \_\_\_\_\_

COMPANY REPRESENTATIVE \_\_\_\_\_ CLIENT APPROVAL \_\_\_\_\_  
X \_\_\_\_\_ DATE \_\_\_\_\_ X \_\_\_\_\_ DATE \_\_\_\_\_

### OUR GUARANTEE

IT IS ARCTIC HEATING & AIR CONDITIONING CO.'S INTENT TO PROVIDE COMPLETE SATISFACTION FOR OUR SERVICE AGREEMENT CUSTOMERS. SHOULD YOU BECOME DISSATISFIED AND WISH TO CANCEL OUR AGREEMENT, NOTIFY US IN WRITING WITHIN 30 DAYS. A REFUND FOR THE REMAINING AGREEMENT PERIOD WILL BE MADE ON A PRORATA BASIS, WITH DEDUCTION FOR WORK ALREADY COMPLETED.

THIS AGREEMENT WILL BE DUE FOR RENEWAL ON \_\_\_\_/\_\_\_\_/\_\_\_\_.

AGREEMENT TYPE  
☐ FULL SYSTEM ☐ HEATING ONLY ☐ AIR CONDITIONING ONLY